



## **IT Application Analyst / IT Application Support**

### **Job Summary**

Our company needs an IT Application Analyst to join our IT team. We are looking for a professional with experience in both information technology and business administration in general insurance industry. The successful applicant will serve as the liaison between the business users and IT vendors of our company. The ideal candidate for this position is detail-oriented and highly innovative. He or she will also be responsible for translating business needs to IT solutions, and vice versa, with current programs, projects and initiatives in mind.

### **Responsibilities and Duties**

#### **IT Operations related**

- Understand the business and design applications based on the combination of system and business needs
- With regards to the application development, confirm and evaluate the results of the IT vendors' implementation
- Responsible for application support and operations

#### **IT Projects related**

- Develop an overall project plan, including the work of the business departments
- Based on the requirements for quality, cost and delivery of the project, develop and effectively manage Project management plan
- Manage and evaluate progress of the development project

### **Qualification and Skills**

- Minimum 3 years' experience in software application development and/or application support, in general insurance industry as advantageous
- Experience in Database (SQL, PLSQL) skills
- Understanding of Software Design, Agile Development, Database Design and User Experience
- Experience with support in Core Java, JSP, JSF, CSS, HTML, XML/JSON
- Experience in enterprise web/app and system integration projects
- Good communication skills in both English and Cantonese, with some benefit in being fluent in Mandarin
- Strong organizing skills, fundamental analytical and conceptual thinking skills
- Good documentation skills



- Degree or Higher Diploma in Computer Science, Information Systems or relevant discipline
- Candidates with detailed mind and passions but with less experience in general insurance industry would also be considered as IT Application Support

### **How to apply**

Interested applicants, please send your CV to [join-us@afh.hk](mailto:join-us@afh.hk) along with a copy of your university transcript (unofficial is acceptable). In some cases, you may want to include a cover letter.

*All information provided by applicants will be used in the strictest confidence in accordance with the Company's personal data policy for recruitment-related purposes only.*