1.   General Questions

1.1.   What's Tellus?

Tellus is an AI assessment platform that empowers interviewers or educators to craft customized interviews tailored to their needs. Through Tellus, interviewees can conveniently engage in interviews remotely and asynchronously. Subsequently, Tellus utilizes AI technology to analyze the video interviews and provide comprehensive assessments

1.2.   What types of interviews can Tellus conduct?

Tellus was meticulously crafted with versatility in mind. Interviewers have the freedom to customize their questions according to their unique requirements. Whether it's a recruitment interview, a presentation assignment from an educator, or a health screening interview, Tellus accommodates various interview types, ensuring suitability for various scenarios.

1.3.   Can Tellus handle multiple languages?

Yes, Tellus can handle multiple languages. Currently, we support English in the current version. However, we are excited to announce that Mandarin interviews will be supported in the next release, expanding our language capabilities to serve our diverse user base better.

2.   Using Tellus for Interview Practice:

2.1.   When can I start my interview? Is there a deadline?

You can start your interview at any time by clicking on the provided interview link. We recommend being prepared and finding a quiet place to conduct the interview. The interview will expire on June 1, 2025. So make sure to complete your interview before that date. This deadline is in place to ensure the interview questions remain current and relevant.

2.2.   Do I need a camera and microphone for this interview?

Yes, you will need both a web camera and microphone to participate in the interview.

2.3.   What device should I use to conduct the interview?

Please use your laptop or desktop to conduct the interview. Tellus does not support smartphones or tablets at the moment. However, we are constantly exploring ways to enhance accessibility and may consider supporting these devices in future updates.

2.4.   How long is my interview going to be?

The estimated time of the interview is around 16 minutes with 5 questions.

2.5.   Can I preview the questions before the interview?

We aim to simulate a real-world interview experience, which involves responding to questions in the moment. Therefore, we do not provide a preview of the questions beforehand. This approach helps assess your ability to think on your feet and demonstrate your knowledge and skills effectively during the interview.
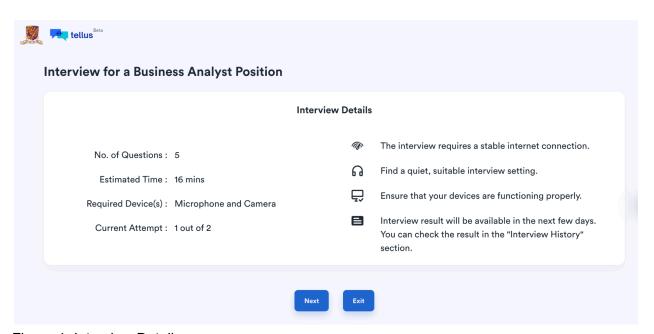
2.6.   Can I retake my interview?

Figure 1: Interview Details

You have two attempts for each interview. It means that you can retake it once if needed. This gives you the flexibility to practice and improve your performance.

2.7.   What are interview quotas?

Each student has been allocated two interview quotas. This means you can conduct up to two interviews using the system. For each interview, you will have two attempts to complete the process. So you can retake an interview once if needed. This gives you the flexibility to practice and improve your performance. Please use your interview quotas wisely.

2.8.   When will I be able to view the AI interview results?

The availability of AI interview results varies depending on the number of interviews being processed concurrently. Typically, it takes about 10-20 minutes to process one interview. However, during peak periods with a high volume of submissions, processing times may be longer. Interview results will typically be available within 1 to 2 days.